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CORPORATION

# City of Burien

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## Community Assessment Survey

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# Objectives

- ❖ The primary objective of this study is to measure citizens' satisfaction with the City of Burien and the perceived quality of life in the City.

## Specific objectives include:

- ❖ Evaluate perceptions of the quality of life in Burien.
- ❖ Measure residents' satisfaction with services provided by the City of Burien including:
  - Police
  - Fire
  - Parks and Recreation
  - Streets and Sidewalks
  - Public Information
- ❖ Evaluate perceptions of safety in Burien.



# Methodology

- ❖ Four hundred four (n=404) telephone surveys were conducted between August 12, 2008 and August 18, 2008.
  - Residents of the City of Burien were selected at random to be included in this study.
  - All respondents were screened to be residents of the City of Burien.
  
- ❖ A sample of four hundred four (n=404) has a maximum sampling variability of  $\pm 4.9\%$  at the 95% confidence level.
  - All differences reported as “significant” are found to be significantly different at the 95% confidence level (or greater) using a standard t-test.
  
- ❖ The data set was weighted by age to reflect census distribution within the City.
  - Quotas for Hispanics (n=72), males (n=195), and females (n=209) were also utilized to approximate population proportions.
  
- ❖ The research was conducted by Market Decisions Corporation, an independent marketing research firm located in Portland, Oregon.



# Key Findings

## Quality of Life:

- ❖ Over three quarters of residents rate Burien and their neighborhood as a “good” or “excellent” place to live (76% and 80% respectively). This is consistent with 2007 findings.
- ❖ Three quarters (74%) believe the City of Burien is headed in the right direction (78% 2007), and 73% feel the City is proactively encouraging economic growth (76% 2007). Results for both measures are statistically unchanged from 2007.
- ❖ “Reducing crime” (25%) , “lack of economic/commercial growth” (14%), and “reducing traffic/congestion” (14%) remain the most commonly mentioned challenges facing Burien. Additionally, one fifth would like to see “more police patrols” in their neighborhood.
- ❖ Transportation-related issues continue to be most frequently suggested neighborhood improvements:
  - Build/improve walkways and paths (20%)
  - Improving streets (11%)
  - More/new street lights (6%)
  - Improve traffic congestion/flow (6%)
- ❖ The geographic location and lifestyle of Burien remain the most frequently mentioned reasons for choosing to live in Burien:
  - Close to work (23%)
  - Affordable Living (17%)
  - Proximity to family/friends (15%)
  - Proximity to Seattle (15%)
  - Quiet/nice place to live/raise children (15%)
  - Convenient/central location (7%)
  - Close shopping (7%)
  - Close to school (6%)
- ❖ Two-thirds (68%) of residents are satisfied with the value they receive from taxes (67% 2007).
- ❖ Three-quarters (73%) are satisfied with the job the City is doing for the Burien community (74% 2007).



# Key Findings (continued)

## Employee Contact:

- ❖ One quarter (28%) of residents have had contact with a City employee in the last 12 months regarding city services. This is consistent with 2007 findings (30%).
- ❖ The “Police Department” and “Building and Code Enforcement” are the City departments that account for the majority of contacts (52%; 54% 2007).
  - Unaided (Police not specifically mentioned in the question) recall of contact with the Police Department has increased significantly since last year (29% 2008 vs. 18% 2007).
  - Two thirds of residents rate the City employee’s courtesy and knowledge as “good” or “excellent.”
  - One quarter (26%) feel the employee they contacted did a “poor” job of addressing their issue. Among those who feel their issue was addressed poorly, the most common reasons are a “lack of resolution” (42%) and staff that was “rude and unfriendly” (22%).

## Personal Safety:

- ❖ The majority of residents continue to feel safe in the City of Burien. Results are in line with 2007 findings.
  - Almost all (95%) feel safe walking alone in their neighborhood during the day (91% 2007).
  - Five in six (83%) feel safe in downtown Burien (84% 2007).
  - Three in five (62%) feel safe walking alone in their neighborhood after dark (61% 2007).
- ❖ One third (37%) have had contact with Burien Police in the last 12 months; this is a significant increase from 25% in 2007.
  - Two thirds (67%) of respondents are satisfied with the level of service provided by the Burien Police Department (63% 2007).
  - Nine in ten (88%) found the Burien Police to be courteous (84% 2007).



# Key Findings (continued)

## Activities in Burien:

- ❖ Nine in ten (88%) residents go shopping in Burien at least once a week, half (51%) go out to eat at least once a week, and one-quarter (27%) participate in sports or recreation at least once a week. These findings are consistent with 2007 results.
- ❖ Over half (55%) report household members have used a Burien Park, rented a facility, or participated in a City-sponsored recreation program in the last 12 months (51% 2007).
- ❖ Among those using parks and recreation services, 71% rate the overall service provided by the Parks and Recreation Department as “good” or “excellent” (71% 2007).
- ❖ Of those using recreation programs, satisfaction has decreased significantly since last year with programs for children, teens, adults and seniors.
- ❖ Of those residents currently working, one fifth (20%) work within the city of limits of Burien.

## Traffic & Infrastructure:

- ❖ Perceptions of traffic in Burien remain consistent with last year.
  - Two thirds (63%) feel traffic was worse in the past 12 months compared to the previous 12 months, and one-third (33%) expect it to get even worse in the next 12 months.
  - Two thirds (65%) rate road conditions as “fair” or “good,” however only 3% rate road conditions as “excellent.”
- ❖ Six in ten feel there is a need, but only two in five are willing to pay additional taxes for more sidewalks and bike paths in their neighborhood. These findings are in line with 2007 findings.
- ❖ Similarly, two fifths (40%) of residents favor implementing a \$25 car tab fee to pay for transportation improvement projects, while 42% oppose the fee.



# Key Findings (continued)

## Public Information:

- ❖ Two thirds (68%) of residents feel they get sufficient communication from the City about city services and local issues (72% 2007).
- ❖ The two primary sources of information regarding what the City is doing remain the Burien City Newsletter (50% 2008; 55% 2007) and the local newspaper (47% 2008; 42% 2007).
- ❖ Over half (53%) of residents use the City of Burien website, and one fifth (19%) access the City website at least once a month. Both percentages are up significantly from 2007 (2007: 43% use the site and 11% use at least once a month).
  - Of those using the website, 67% rate the site as a “good” or “excellent” resource for city programs and services (62%).
- ❖ Over half (51%) feel the relationships between people of different races and cultures in the City of Burien are “good” or “excellent.” One in ten (9%) feel the relationships are “excellent.”
  - Perceptions of relationships between people of different races and cultures within the City are consistent with 2007 findings (56% “good or excellent;” 12% “excellent”).



# Recommendations

- ❖ Economic growth remains important to Burien residents. In order to promote growth, it is important to focus on infrastructure and traffic issues, as well as maintaining the livability of the City.
  - Leverage the key benefits of living in Burien to attract new employers to the City or surrounding communities.
  - Focus on fixing perceived traffic issues - 33% expect traffic to get worse in the next year.
- ❖ Educate residents about the City's actions to improve traffic and infrastructure.
  - While it is important to residents that the City take action to improve traffic and infrastructure within the City, residents are not necessarily willing to pay for improvements.
  - Increased awareness of the need for improvements, and the cost may help increase support for car tab fees, taxes, bonds, etc. to pay for improvements.
- ❖ Continue to promote the City of Burien website. Usage of website has increased significantly since last year, which presents an excellent opportunity to reach a growing percentage of the population.
- ❖ Residents' increased contact with Burien police represents an excellent opportunity for the City.
  - Perceptions of police contact are overwhelmingly positive, and Increased contact with police demonstrates the City's efforts to focus on safety in the community.
- ❖ Improve recreation programs for children, teens, adults and seniors.
  - Evaluate perceptions of the relevance, quality, availability, affordability, etc. of programs.



# Quality of Life

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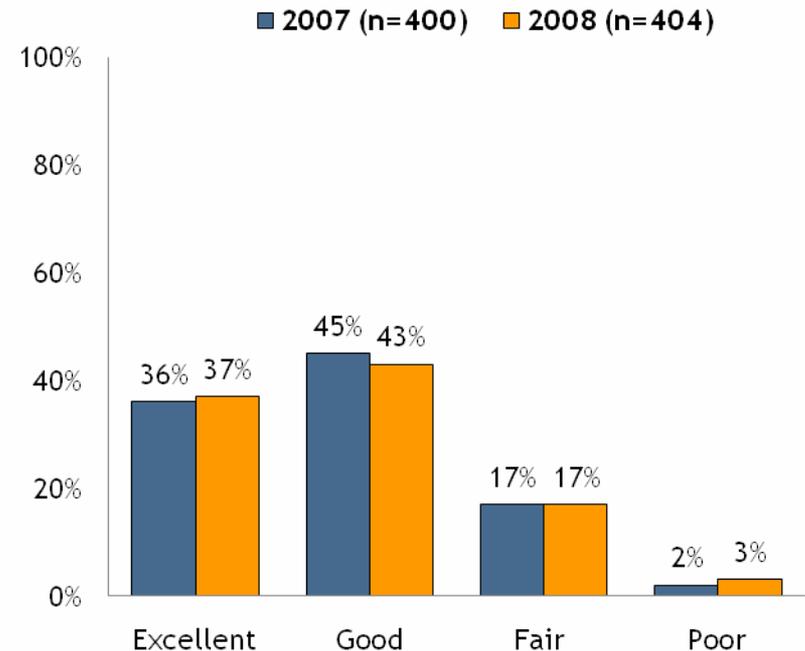
# Burien as a Place to Live

- ❖ The percentage rating Burien and their neighborhood a “good” or “excellent” place to live is consistent with 2007 findings (76% & 80% vs. 77% & 81%, respectively).
  - A significantly higher percentage of respondents rate their neighborhood as an “excellent” or “good” place to live compared to Burien as a whole (80% for their neighborhood vs. 74% for Burien).

### City of Burien as a Place to Live



### Your Neighborhood as a Place to Live



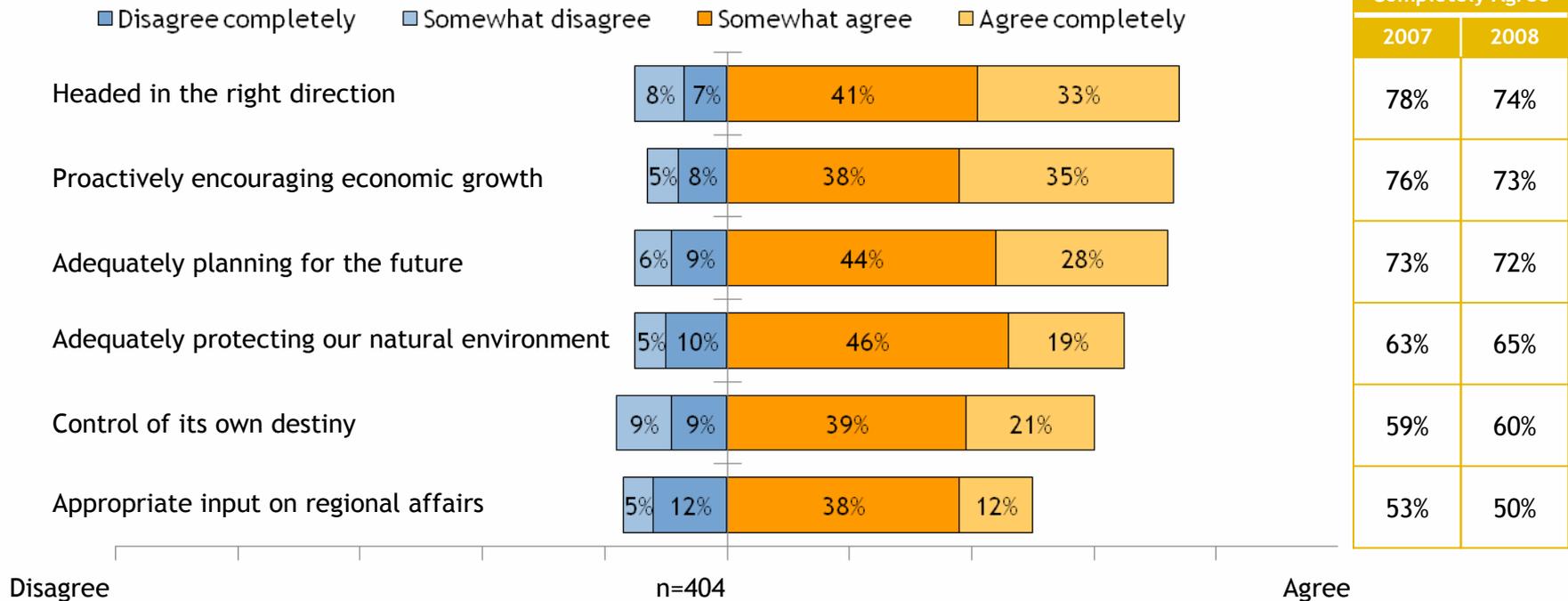
Q1. How would you rate Burien as a place to live? Would you say it is...

Q4. How would you rate your neighborhood as a place to live? Would you say it is...



# Perceptions of Burien

- ❖ Respondents agree most strongly that Burien is “headed in the right direction” (74%) and is “proactively encouraging economic growth” (73%).
  - Hispanic respondents tend to agree more with all statements about Burien relative to Caucasian and Other Ethnicities.



Q2. How strongly do you agree or disagree with the following statements about the City of Burien? Would you say you agree completely (5), somewhat agree (4), neither agree nor disagree (3), somewhat disagree (2), or disagree completely (1) that the City of Burien...



# Challenges Facing Burien

- ❖ “Reducing crime,” “lack of economic/commercial growth” and “reducing traffic/congestion” are the most frequently mentioned challenges.
  - “Reducing crime” is mentioned significantly more often among those living East of Ambaum Blvd. (34% East of Ambaum Blvd., 17% West of Ambaum Blvd.).

## Most Mentioned Challenges

	2007 (n=400)	2008 (n=404)
Reducing crime	19%	25%
Lack of economic/commercial growth	19%	14%
Reducing traffic/congestion	13%	14%
Improving education/schools	9%	11%
City construction/redevelopment	8%	11%
Maintaining roads	8%	10%
Lack of police presence	8%	9%
Annexation decisions	8%	9%
Managing population growth	12%	8%
More parks/activities for children	2%	6%
Taxes	6%	6%

- “Lack of economical/commercial growth” is mentioned significantly more frequently by those who voted in the last election (16% voted vs. 7% didn’t vote) and also by those over the age of 46 (7% for 18-45 years old vs. 19% for 46 +years old).
- “Improving education/schools” is mentioned significantly more frequently by females (15% female vs. 7% male) and those under the age of 65 (10% for under 65 years old vs. 2% for 65+ years old).

Q3. In your opinion, what are the three most important issues (challenges) facing the City of Burien?



# Improving Neighborhoods

- ❖ The most frequently suggested improvements are safety and transportation-related, including: “more police patrols/presence,” “build/improve walkways and paths/bike lanes,” “improve streets,” “reduce crime,” “more/new street lights,” and “improve traffic congestion/flow,.

Most Suggested Improvements

	2007 (n=400)	2008 (n=404)
More police patrols/presence	20%	21%
Build/improve walkways and paths/bike lanes	18%	20%
Improve streets	8%	11%
Reduce crime	13%	10%
More/improve parks	4%	6%
More/new street lights	10%	6%
Improve traffic congestion/flow	6%	6%
More community services/events	3%	6%
Storm water drainage/sewer systems	6%	4%
Clean neighborhood ordinance	3%	4%
Reduce development/construction	4%	4%
Better city sanitation/maintenance	6%	4%
Move utility lines underground	2%	4%

- “Building/improving walkways and paths” is suggested significantly more frequently by respondents who live on the West side of Ambaum Blvd. (25% West vs. 13% East).
- “Reducing crime” is suggested significantly more frequently by those with an annual income under \$75K versus those with an annual income over \$75K (13% vs. 4%).

Q5. What would you like the city to do to improve your neighborhood?



# Choosing Burien

- ❖ The reasons mentioned most frequently for choosing to live in Burien are location and lifestyle.
  - Specifically, respondents mention: “proximity to work,” “affordable living,” “proximity to family/friends,” “proximity to Seattle,” “quiet/nice place to live/raise children,” “nice property/house/view,” and “convenient/central location.”

## Most Mentioned Reasons for Choosing Burien

	2007 (n=400)	2008 (n=404)
Proximity to work	21%	23%
Affordable living	19%	17%
Proximity to family/friends	16%	15%
Proximity to Seattle	11%	15%
Lived here whole life/since childhood	15%	15%
Quiet/nice place to live/raise children	12%	15%
Nice property/house/view	11%	9%
Lived here before it became a city	2%	9%
Convenient/central location	15%	7%
Close to shopping	2%	7%
Close to school	4%	6%

- “Proximity to Seattle” is mentioned significantly more frequently by those with an annual income of over \$75K (27% for \$75K+ vs. 11% for <75K) and also by those who are younger than 65 years (18% for less than 65 years old vs. 3% for 65+ years).
- Respondents who mentioned “lived here whole life/since childhood” and “lived here before it became a city” are significantly more opposed to the car tab fee (21% vs. 9% and 14% vs. 5%, respectively).
- “Lived here before it became a city” and “close to shopping” significantly increased in 2008.

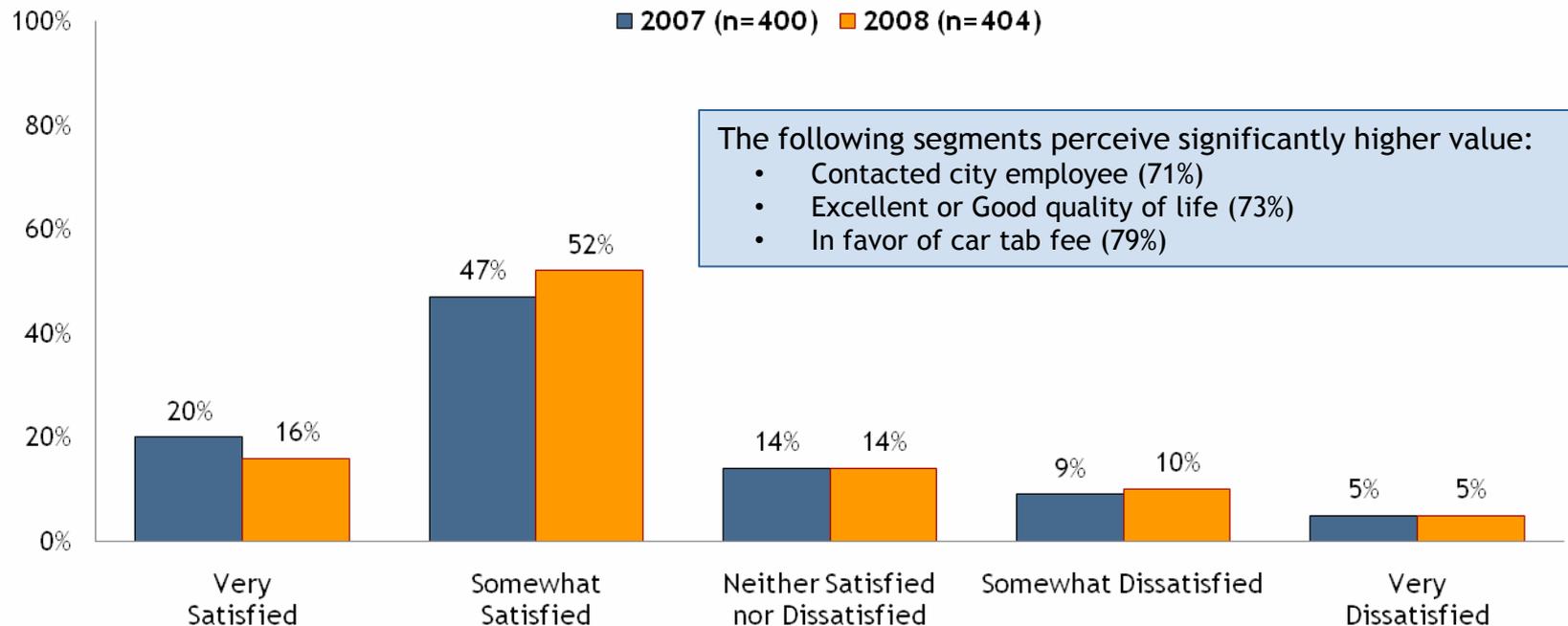
Q6. Why did you decide to live within the City of Burien?



# Value for Taxes Paid

❖ Two thirds (68%) remain satisfied with the value they receive from their paid taxes.

## Satisfaction with Value for Taxes Paid

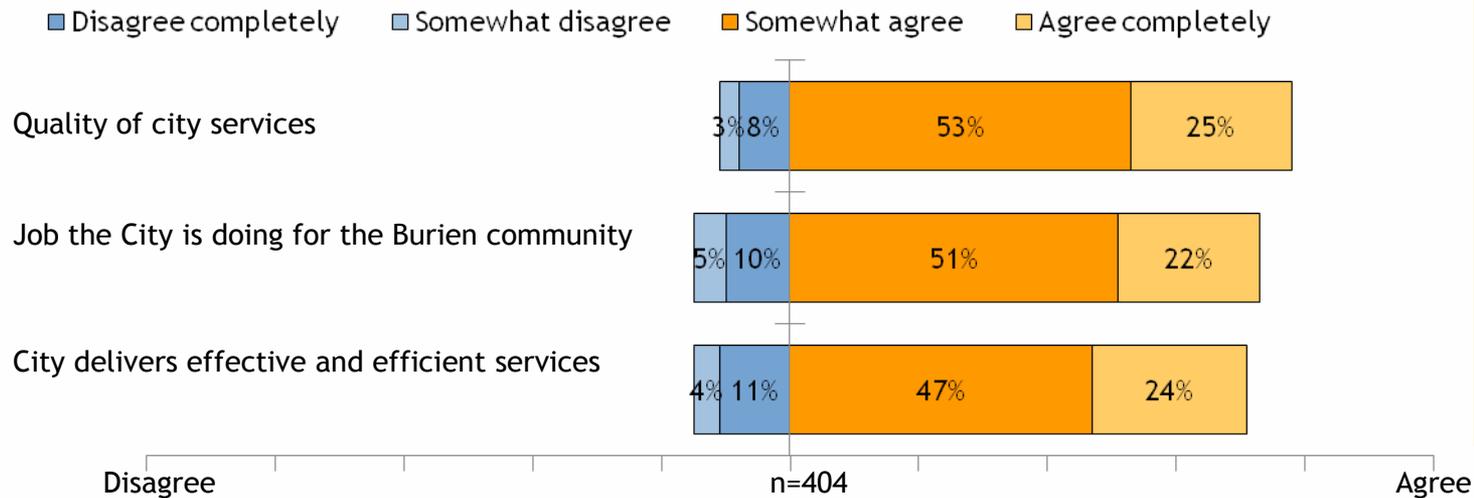


Q7. The City of Burien funds basic city services such as police protection, road maintenance and parks and recreation programs through property and sales taxes. How satisfied are you with the value received for your taxes paid? Would you say you are very satisfied (5), somewhat satisfied (4), neither satisfied nor dissatisfied (3), somewhat dissatisfied (2), or very dissatisfied (1) with the value you receive for your taxes?



# City Services

- ❖ Three fourths (73%) are satisfied with the job the City is doing for the Burien community and agree (71%) that the City is delivering effective and efficient services.
- ❖ The following respondents are significantly more satisfied with city services:
  - Respondents who are in favor of the car tab fee relative to those who oppose.
  - Hispanic respondents relative to Caucasian respondents.
  - Respondents who did not vote in the last election relative to those who did.



% Somewhat & Completely Agree	
2007	2008
77%	78%
74%	73%
74%	71%

Q8. I'd like to read you a few statements. For each, please tell me whether you agree completely (5), somewhat agree (4), neither agree nor disagree (3), somewhat disagree (2), or disagree completely (1).

- A. Overall, I am satisfied with the job the city is doing for the Burien community.
- B. Overall, I am satisfied with the quality of city services.
- C. The City of Burien delivers effective and efficient services.



# Employee Contact

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# Contact with City

- ❖ Within the last 12 months, one quarter (28%) of respondents have contacted a City employee regarding city services.
- ❖ The most frequent contact was with the City “Police Department” and “Building and Code Enforcement” Departments.
  - “Police department” contact significantly increased between 2007 and 2008.

Department Contacted		
	2007 (n=121)	2008 (n=113)
Police Department	18%	29%
Building and Code Enforcement	25%	23%
Public Works	29%	19%
Parks, Recreation, and Cultural Services	6%	9%
City Council members	7%	5%
City Manager’s Office	1%	5%
Other	12%	9%

Q9. During the past 12 months, have you had contact with any City employee regarding City services?

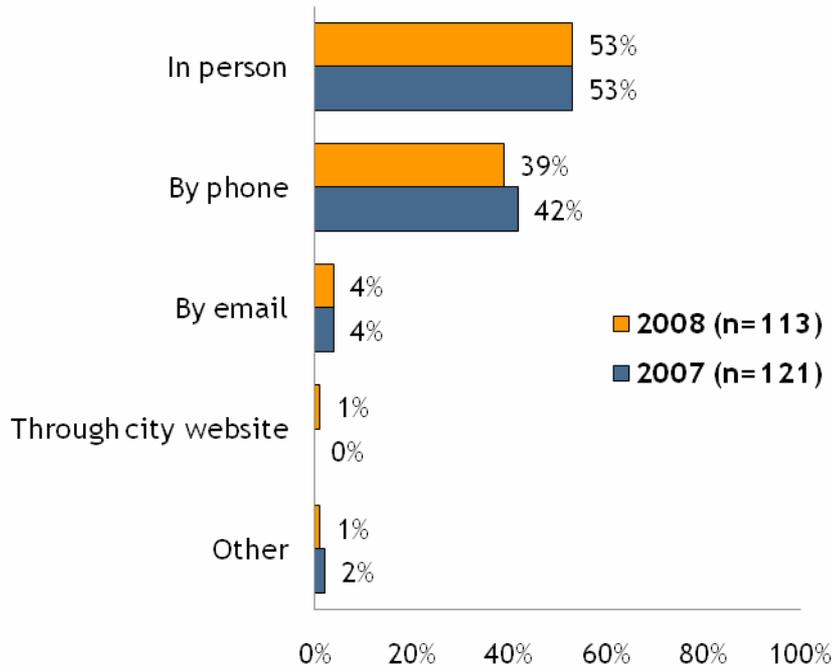
Q10. Thinking of your most recent contact, which City department was it with?



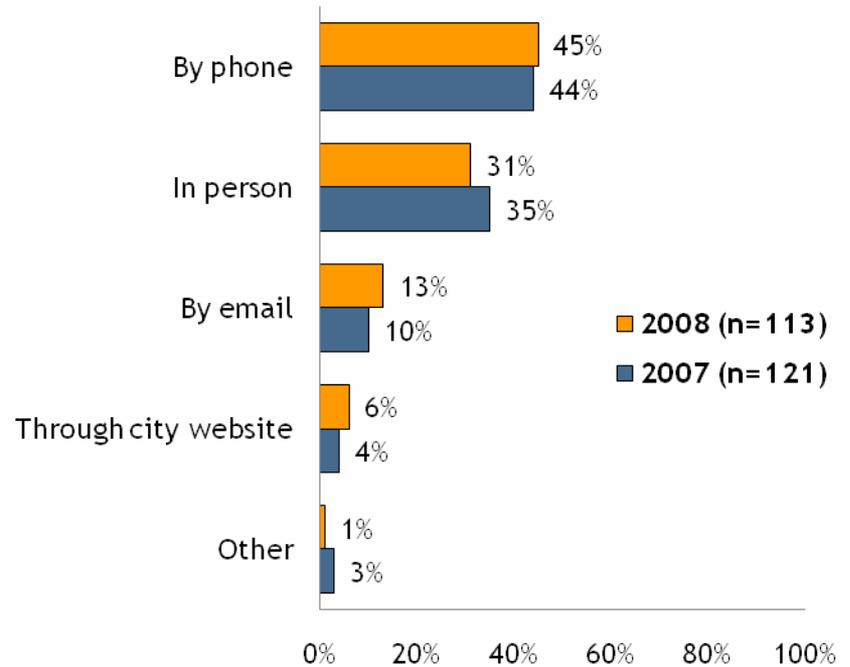
# Contact Methods

- ❖ Contact by telephone is the preferred method (45%), significantly outranking other methods, however contact in person is the actual method utilized in over half the situations.

### Actual Contact Method



### Preferred Contact Method



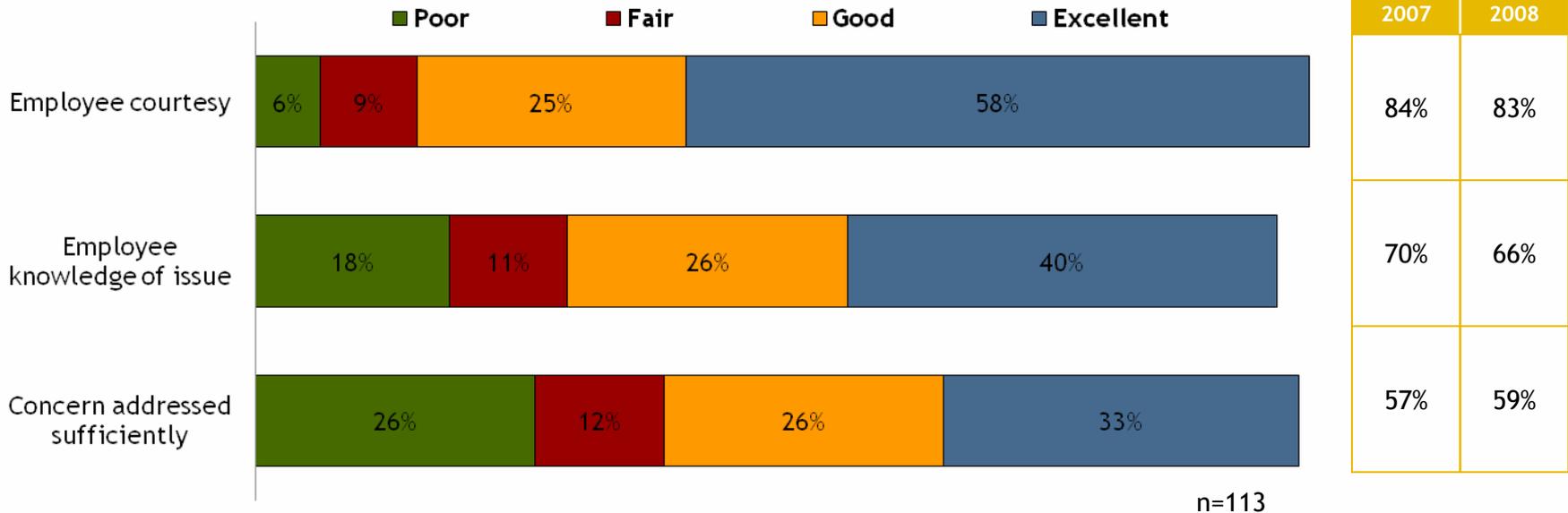
Q11. Was that contact in person, by phone, or some other way?

Q15. How would you prefer to contact the city?



# Employee Service

- ❖ Employee courtesy is rated as “good” or excellent” by 83% of those who contacted the City, consistent with 2007 ratings.
- ❖ Two fifths (38%) of those who contacted the City, rated the manner in which their concern was addressed as “poor” or “fair”.
  - Reasons mentioned for a “poor” job include: “no action was taken/never resolved,” “unfriendly/rude representatives,” and “dissatisfied with the results of action.”



Q12. How would you rate the City employee's courtesy?

Q13. How would you rate the City employee's knowledge of your issue?

Q14. How well was your concern addressed? \*4 point scale: Excellent (4), Good (3), Fair (2), Poor (1)

Q14A Why do you say your concern was addressed poorly?



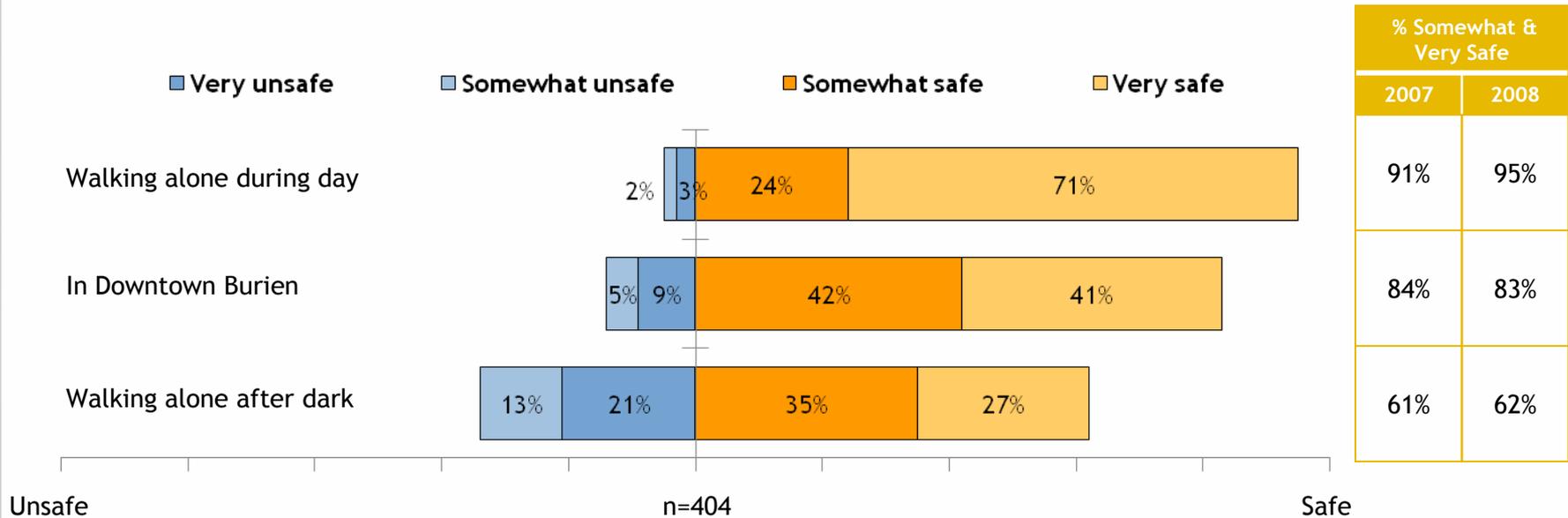
# Personal Safety

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# Safety in Burien

- ❖ Almost all (95%) respondents feel safe (“somewhat” or “very”) when walking alone in their neighborhood during the day.
- ❖ Those who live west of Ambaum Boulevard are significantly more likely to feel “very safe” when walking alone in their neighborhood after dark than those living east of Ambaum Boulevard (33% vs. 18%, respectively).



Q16. How safe do you feel walking alone in your neighborhood during the day?

Q17. How safe do you feel walking alone in your neighborhood after dark?

Q18. How safe do you feel in Downtown Burien?



# Contact with Police Department

- ❖ There was a significant increase between 2007 and 2008 in the number of those who had contact with the Burien Police (37% v. 25%). The most common reasons for contact are “crime victim” and “needed other assistance.”

Nature of Contact		
	2007 (n=101)	2008 (n=150)
Crime victim	28%	22%
Needed other assistance	19%	22%
Was a witness to a crime	12%	13%
Was suspected of a traffic violation	4%	7%
Was suspected of a crime	1%	7%
Public education	0%	6%
Report a disturbance	4%	4%
Report an accident	3%	4%
Report a crime	9%	2%
Other	16%	11%

- A significantly higher percentage of respondents living east of Ambaum Blvd. contact the Burien Police Department (43% vs. 32%).
- Almost all (93%) crime victims reported the crime to Burien Police themselves or a member of the household reported the crime.

Q20. Have you had any contact with Burien Police in the past 12 months?

Q21. What was the nature of the contact?

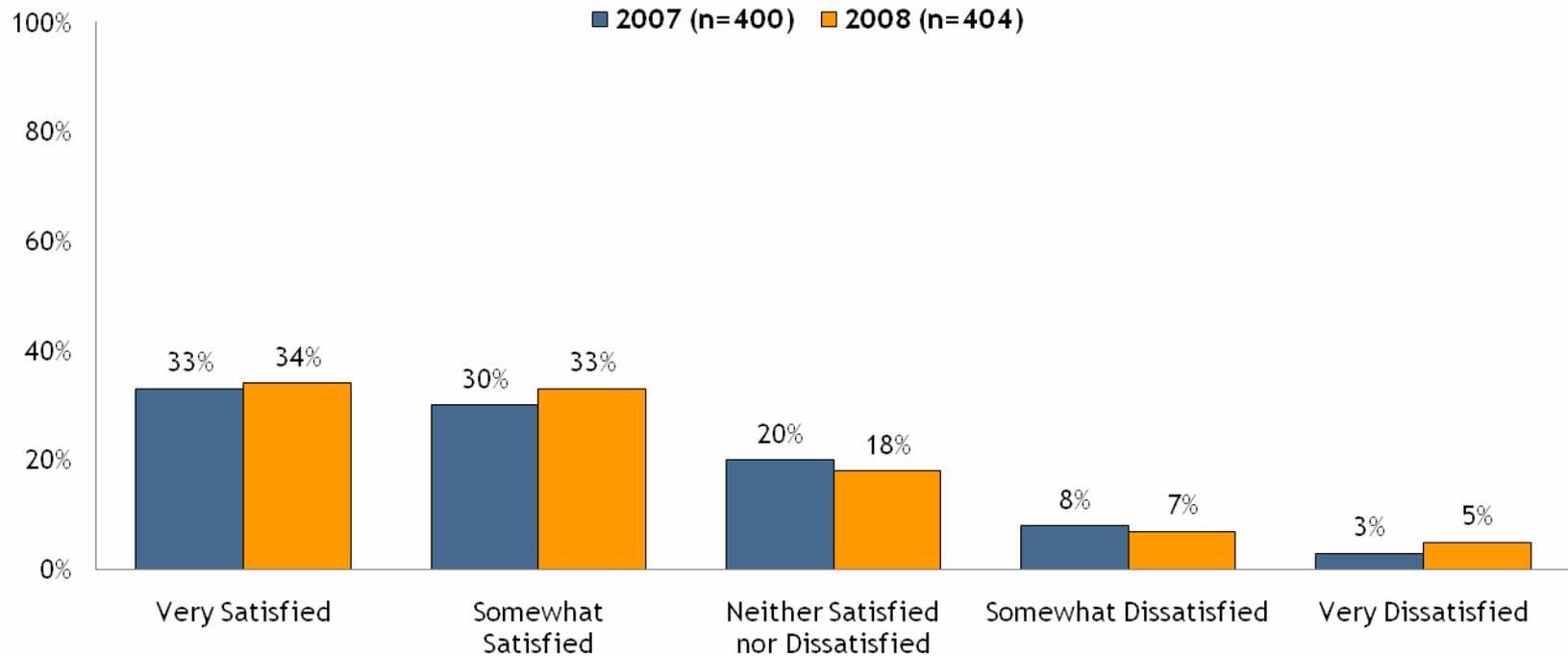
Q22. Did you or any member of your household report the crime to the police?



# Police Department

- ❖ Two thirds (67%) are satisfied (“somewhat” or “very”) with the level of service provided by the Burien Police Department.

## Satisfaction with Burien Police

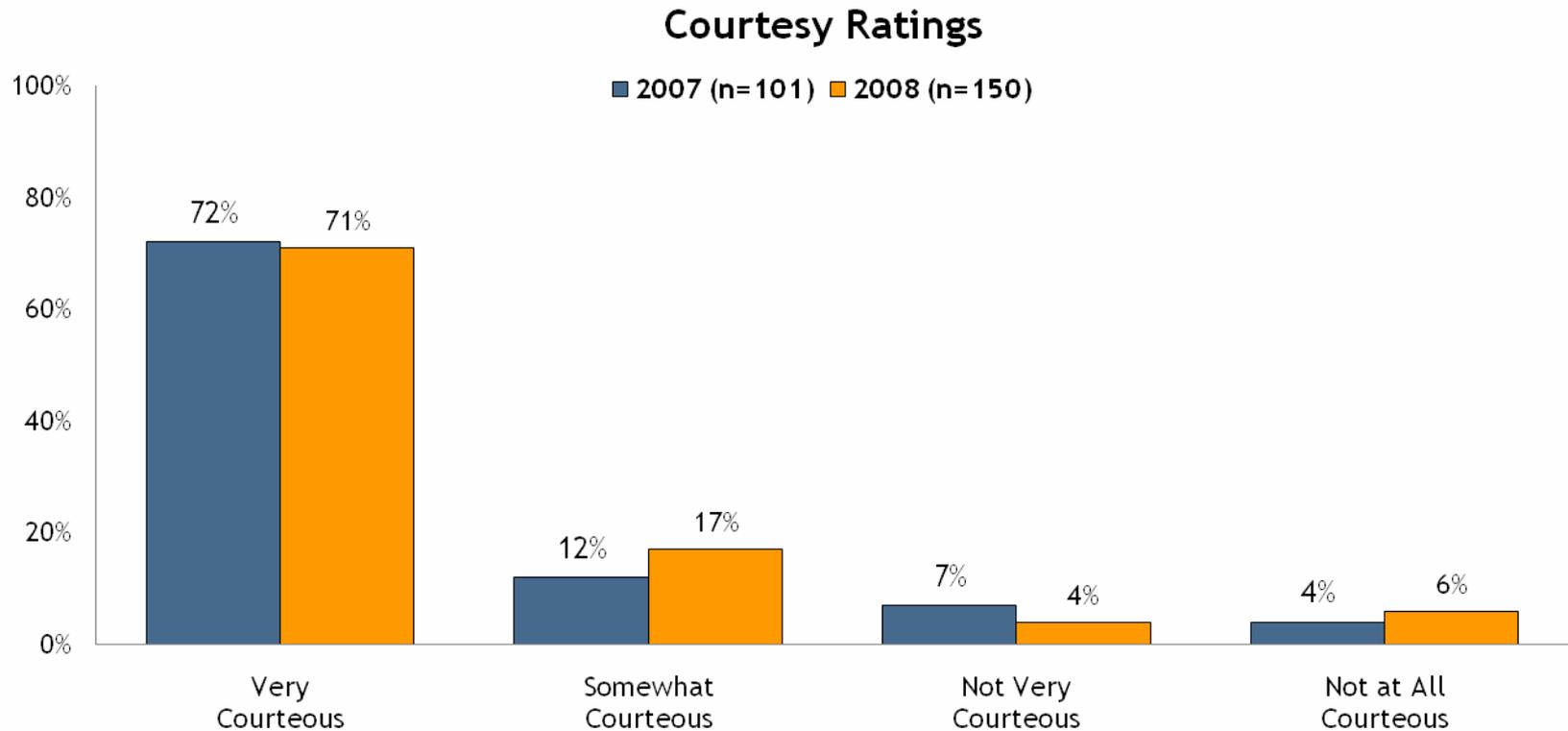


Q19. Overall, how satisfied are you with the level of service of the Burien Police Department? Would you say you are very satisfied (5), somewhat satisfied (4), neither satisfied nor dissatisfied (3), somewhat dissatisfied (2), or very dissatisfied (1)?



# Police Courtesy

❖ Three fourths (71%) rate the Burien Police as “very” courteous.



Q23. During your most recent contact, how would you rate the courtesy of the officer or police employee with whom you had contact?



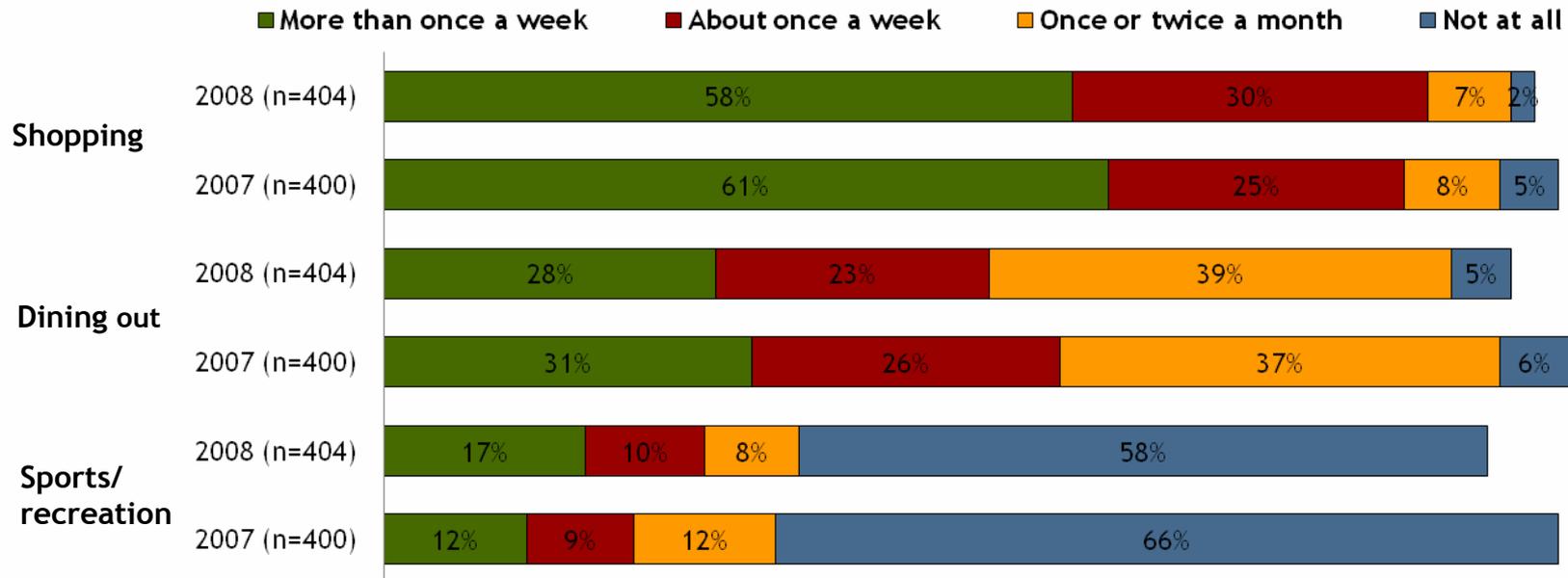
# Activities in Burien

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# Activity Frequency

- ❖ Shopping is the most frequent activity done within the City of Burien, with 88% of respondents reporting they go shopping at least once a week.
- ❖ Two in five (42%) participate in sports or recreation.
- ❖ Of those currently working, one fifth (20%) work in Burien.



Q24. During the past 6 months, how frequently have you done the following:

A. Gone out to eat in Burien

B. Shopped within the City of Burien

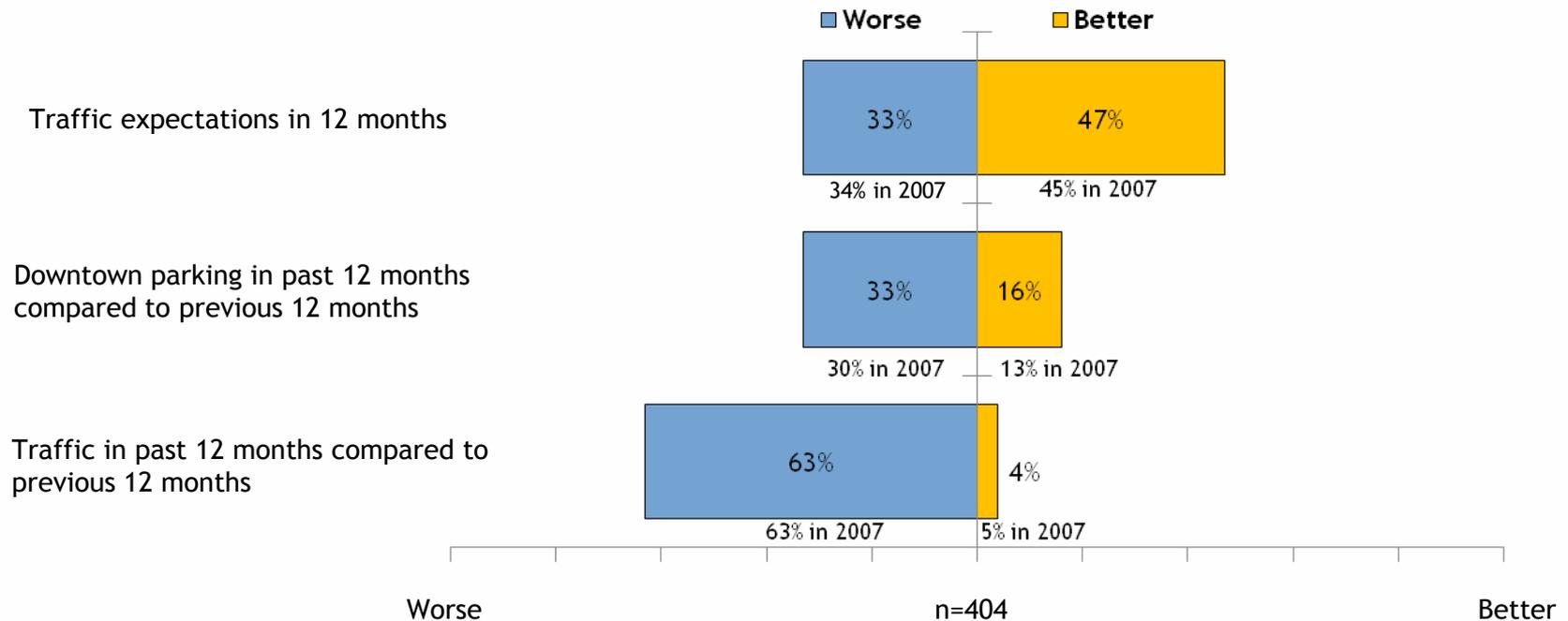
Q24C. During the past 6 months, how frequently have you or your children participated in sports or recreation within the City of Burien?

Q25. Do you work within the city limits of Burien?



# Traffic and Parking

- ❖ Two thirds (63%) of respondents continue to feel that traffic is getting worse.
- ❖ One third (33%) expect traffic to continue to worsen over the next 12 months while half (47%) of expect traffic to improve.

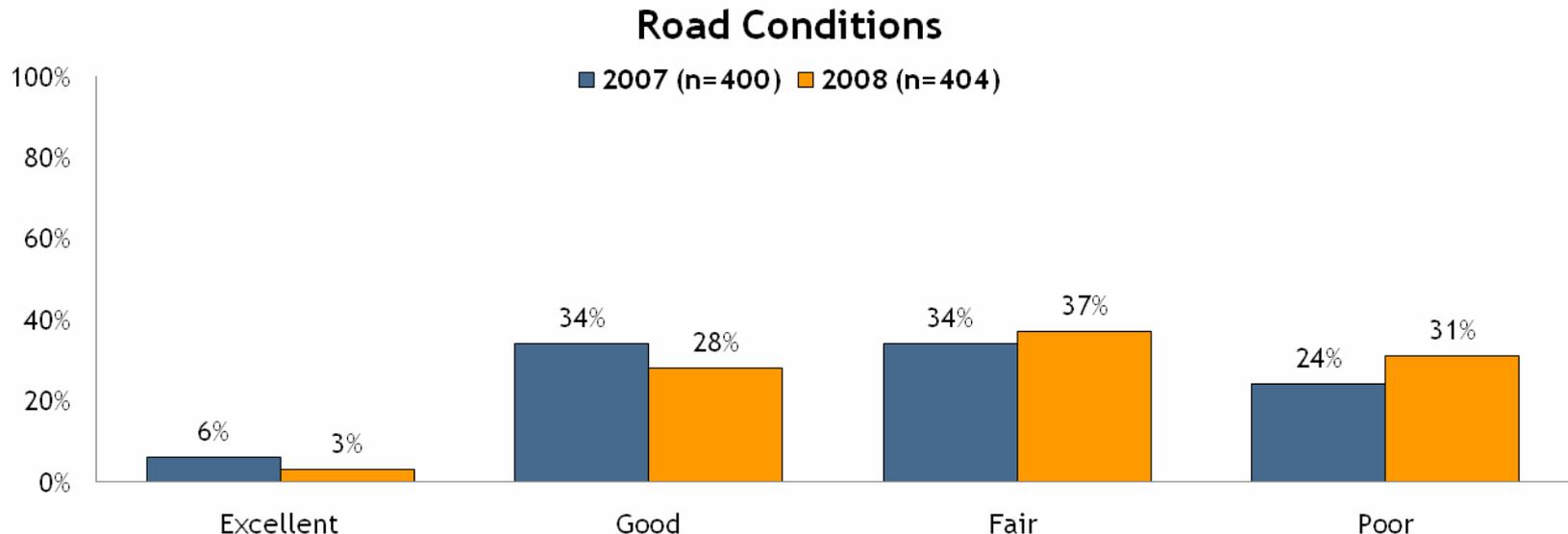


- Q26. Comparing the past 12 months with the previous 12 months, would you say traffic specifically within the City of Burien was better than previous 12 months, about the same as the previous 12 months, or worse than the previous 12 months?
- Q27. Do you expect traffic to be better, the same, or worse a year from now?
- Q29. Comparing the past 12 months with the previous 12 months, would you say parking in the downtown core was better than previous 12 months, about the same as the previous 12 months, or worse than the previous 12 months?



# Roads, Sidewalks, and Bike Paths

- ❖ One third (31%) rate Burien road conditions as “poor” while the majority (65%) rate the roads as “fair” or “good.”
- ❖ Three in five (60%) feel there is a need for more sidewalks and bike paths in their neighborhood, which is consistent with 2007 findings.
  - Among those who feel there is a need, 68% would be willing to pay additional taxes to fund the improvements, again in line with 2007 findings.



Q28. Do you feel road conditions within Burien are excellent (4), good (3), fair (2), or poor (1)?

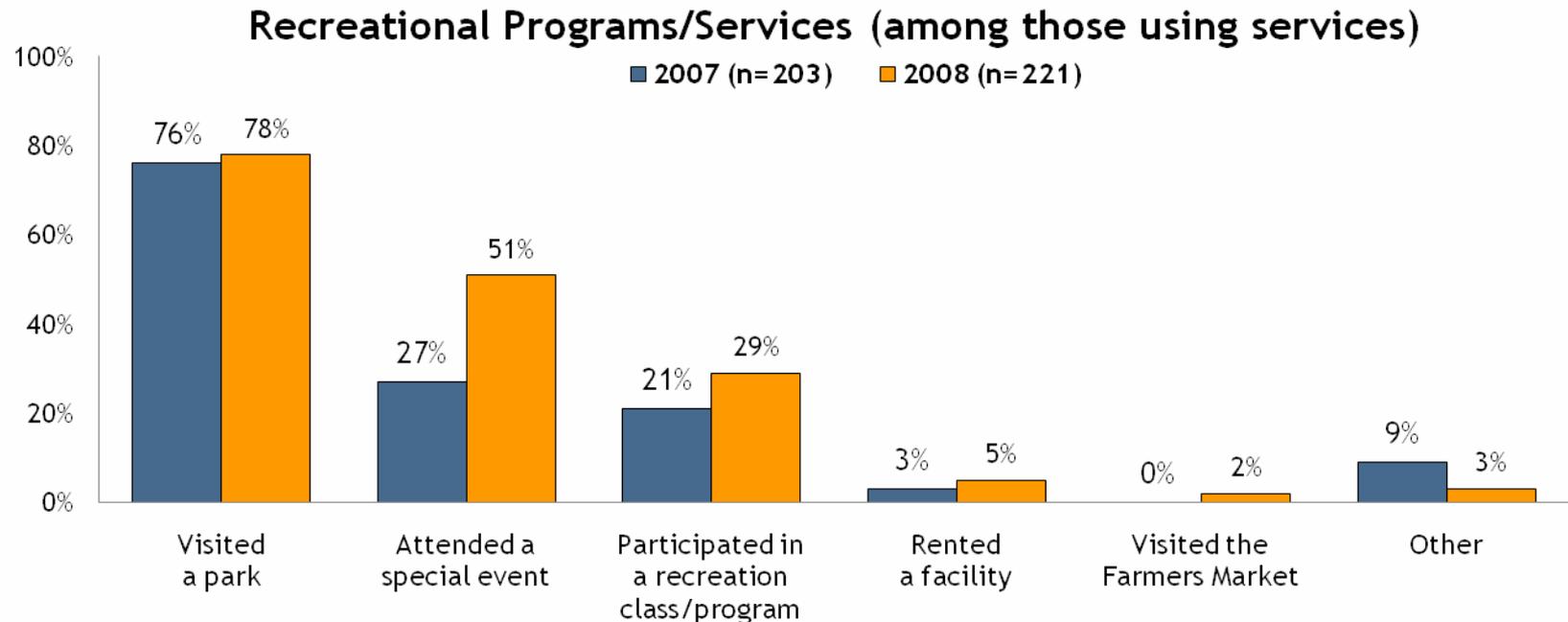
Q30. Do you feel there is a need for more sidewalks and bike paths in your neighborhood?

Q31. Would you be willing to pay additional taxes to fund sidewalk and bike path improvements?



# Recreational Programs/Services

- ❖ Over half (55%) report a member of their household has used a Burien Park, rented a facility, or participated in a City-sponsored recreation program in the last 12 months.
- ❖ A significantly higher percentage of respondents 18-45 years old have visited a park in the last 12 months compared to those 65+ years old (81% vs. 58%).



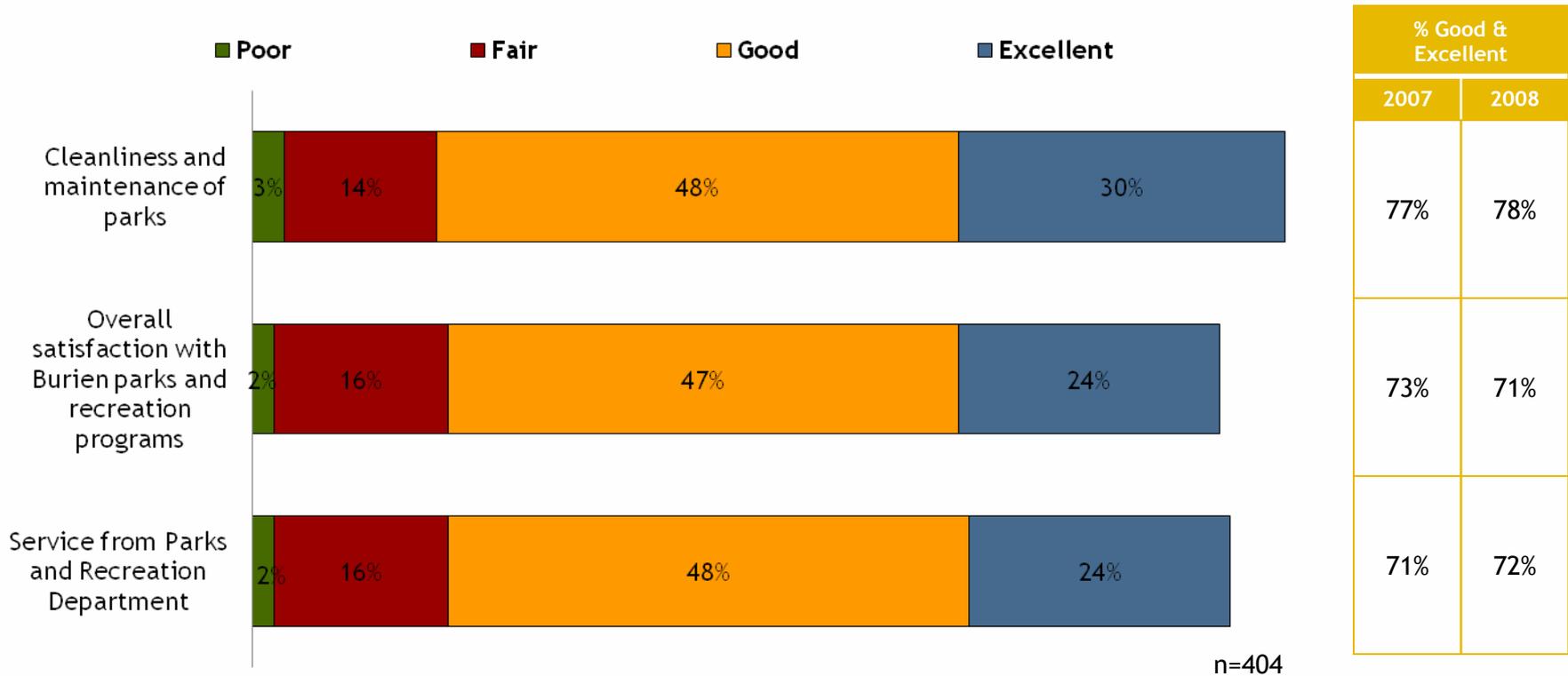
Q32. Have you or a member of your household used a Burien park, rented a facility, or participated in a City-sponsored recreation program during the last 12 months?

Q33. Which recreation programs or services did you or a family member participate in?



# Parks and Recreation

❖ Seven in ten (71%) rate their satisfaction with Burien parks and recreation programs as “good” or “excellent” with four in five rating the parks cleanliness and maintenance as “good” or “excellent.”



Q34. How would you rate your overall satisfaction with Burien’s parks and recreation programs?

Q36. How would you rate the City’s parks in terms of cleanliness and levels of maintenance?

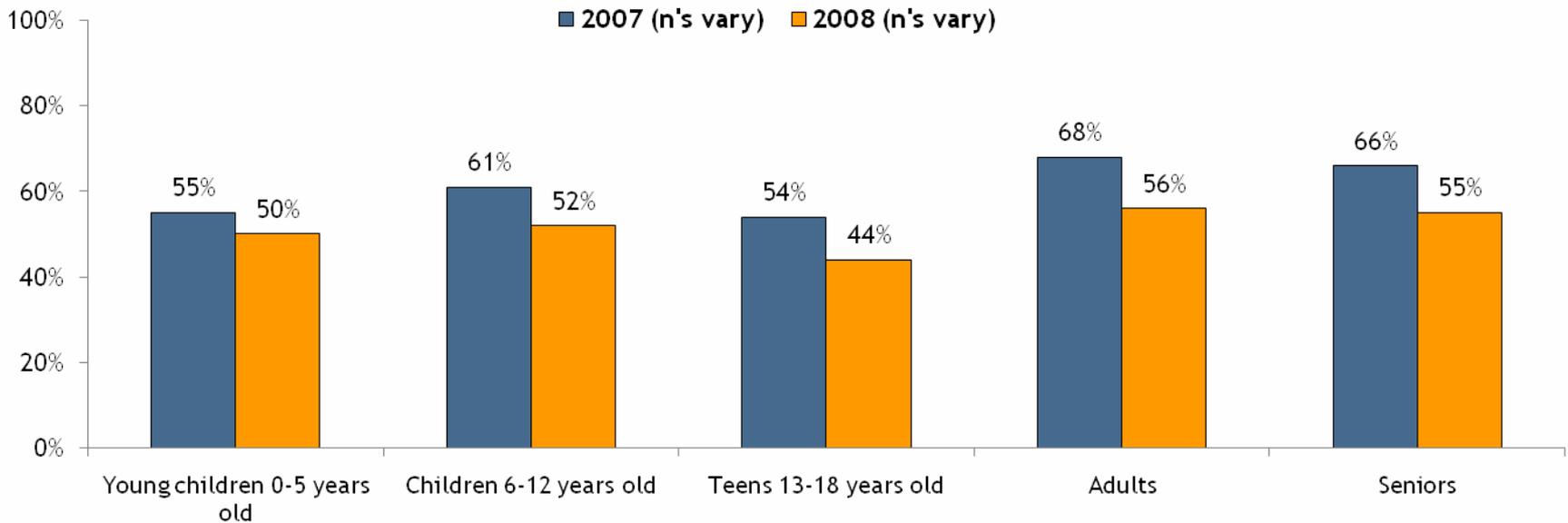
Q37. Overall, how would you rate the service provided by the Parks and Recreation Department?



# Recreation Programs

- ❖ Among those using the programs, over half are satisfied with programs for young children, children 6-12, adults and seniors.
- ❖ There was a significant decrease in satisfaction for all programs in 2008, with the exception of young children.

## % Satisfied with Programs by Age (among those using programs)



Q35. How satisfied are you with the City's current recreation programs for the following groups of people? How satisfied are you with programs currently provided for young children 0-5 years old, children 6-12 years old, teens 13-18 years old, adults, seniors. Would you say you are very satisfied (5), somewhat satisfied (4), neither satisfied nor dissatisfied (3), somewhat dissatisfied (2), or very dissatisfied (1)?



# Public Information

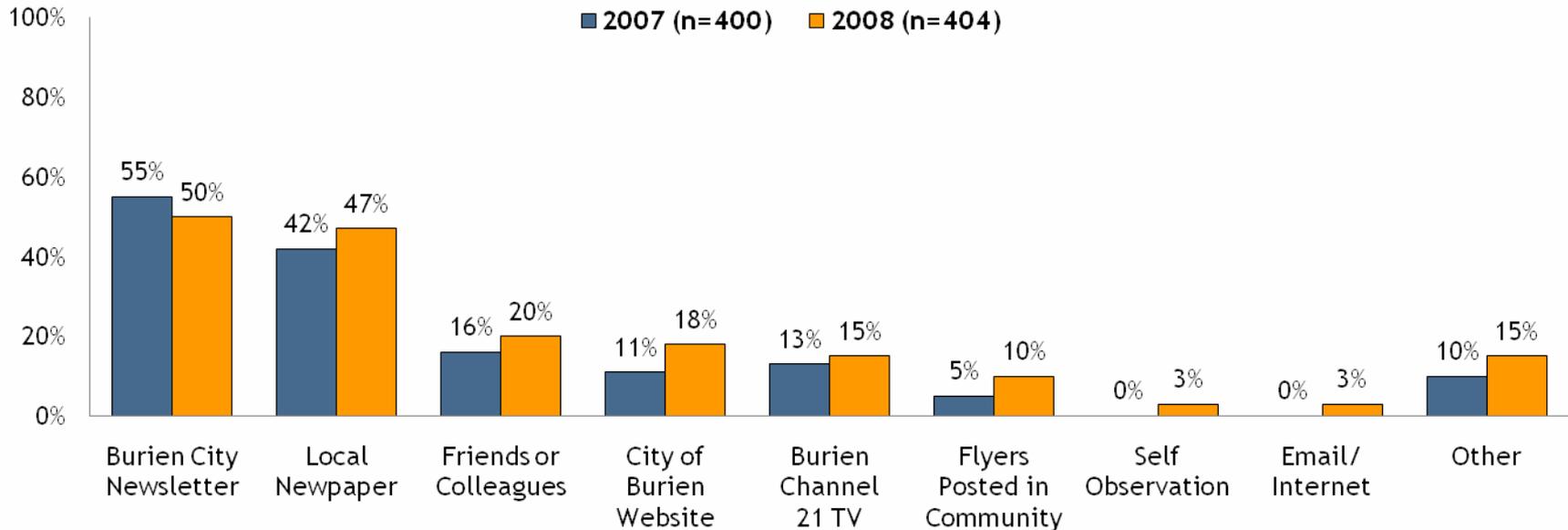
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# City Information Sources

- ❖ Two thirds (68%) feel they get sufficient communication from the City about city services and local issues, consistent with 2007 findings.
- ❖ Burien City Newsletter (50%) and the local newspaper (47%) are the most used sources for information about what the City of Burien is doing.
  - Respondents 46-65 and 65+ years old are significantly more likely to get information from the local newspaper or Burien Channel 21 TV compared to those 18-45 years old (53% & 60% vs. 36% and 19% and 24% vs. 11%, respectively).

## City Information Sources



Q38. How do you get information about what the City of Burien is doing?

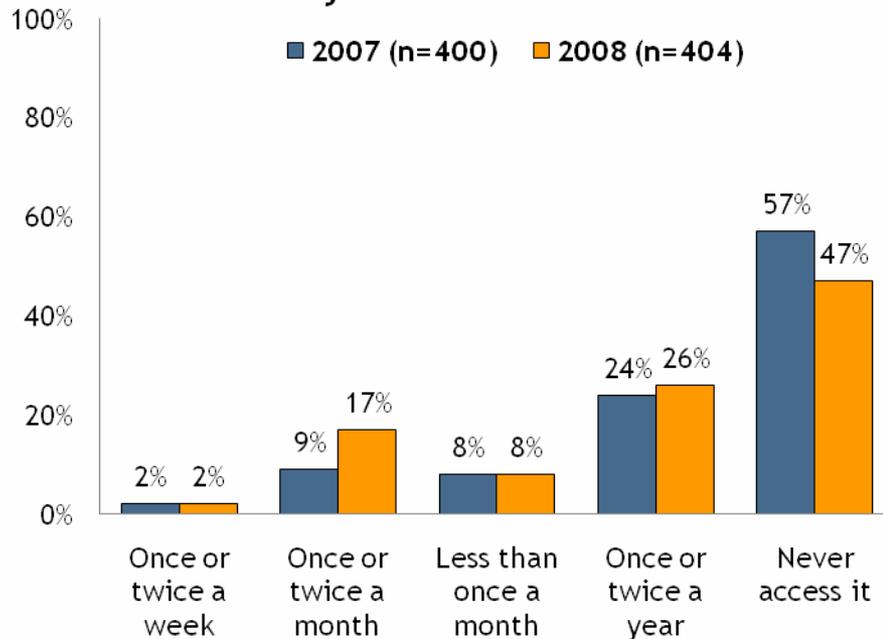
Q39. Do you get sufficient communication from the City about City services and local issues?



# City of Burien Website

- ❖ Over half (53%) access the City of Burien website, a significant increase over 2007. Of those, 19% use it at least once a month.
- ❖ Two thirds (67%) of those who use the City of Burien website rate it as a “good” (55%) or “excellent” (12%) resource for city programs and services.

### Frequency Accessing City of Burien Website



### Rating the City of Burien Website



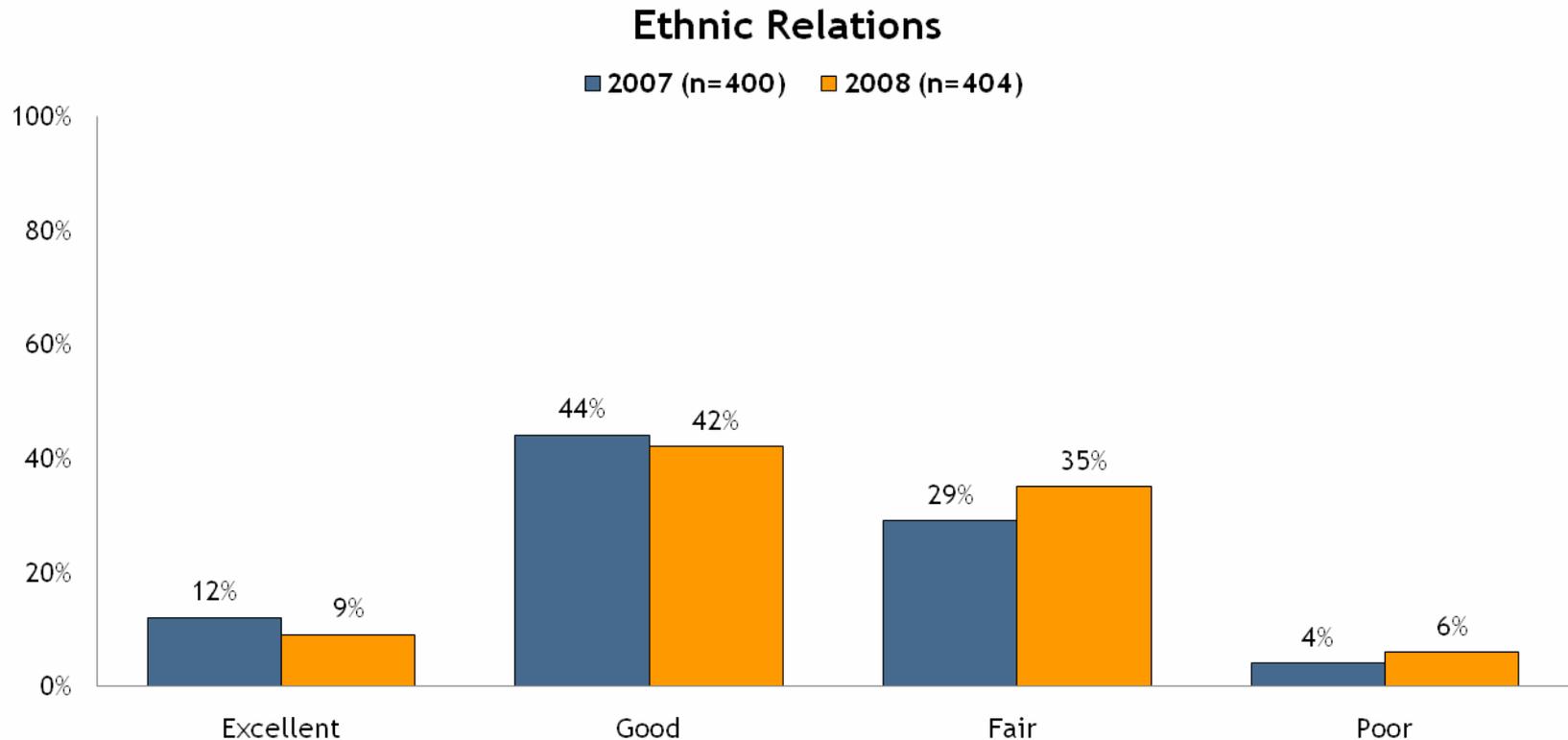
Q40. How often do you access the City of Burien's Website?

Q41. How would you rate Burien's web site as a resource for City programs and services?



# Ethnic Relations

- ❖ Half (51%) feel the relationships between people of different races and cultures in the City of Burien are “good” (42%) or “excellent” (9%).

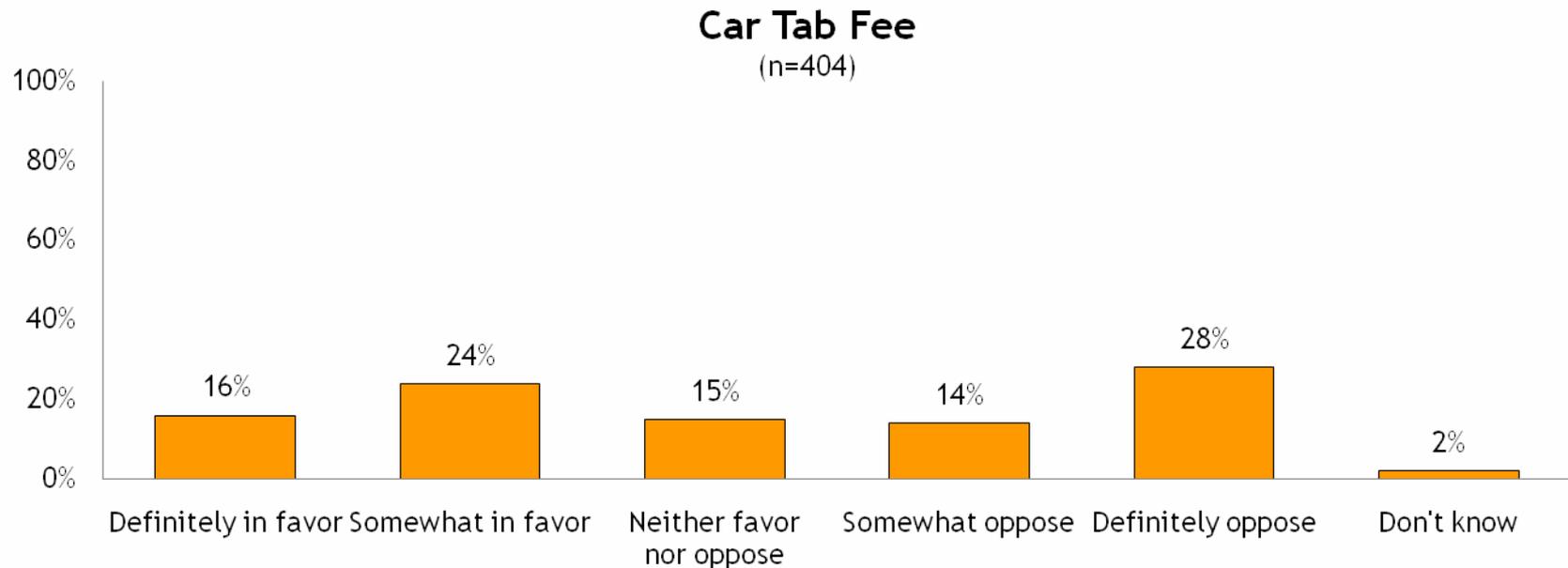


Q42. How would you rate the relationships between people of different races and cultures in the City of Burien? Would you say it is excellent (4), good (3), fair (2), or poor (1)?



# Car Tab Fee

- ❖ Two fifths (40%) of respondents favor implementing a \$25 car tab fee, while 42% oppose the fee.
  - A significantly higher percentage of respondents who voted in the last election oppose the car tab fee (47% for voters vs. 33% for non-voters).



Q43. The City of Burien is considering setting a \$25 car tab fee that would be used solely for transportation improvement projects in Burien, such as bicycle paths, wider sidewalks, and/or pavement maintenance? Would you say you are definitely in favor (5), somewhat in favor (4), neither favor nor oppose (3), somewhat oppose (2), or definitely oppose (1)?



# Demographics

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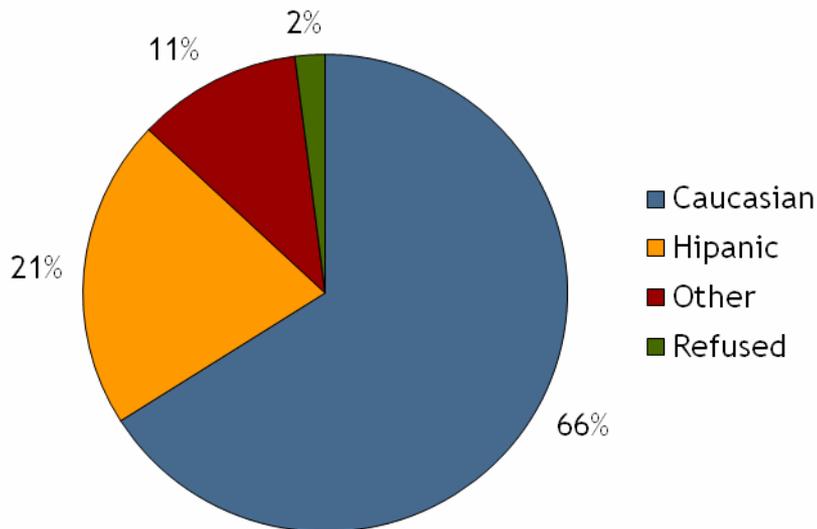


# Respondent Profile

- ❖ The sample includes residents of from both east (45% or n=182) and west (55% or n=222) of Ambaum Boulevard.
- ❖ Quotas for Hispanics (18% or n=75), males (48% or n=195), and females (52% or n=209) were also utilized to approximate population proportions.

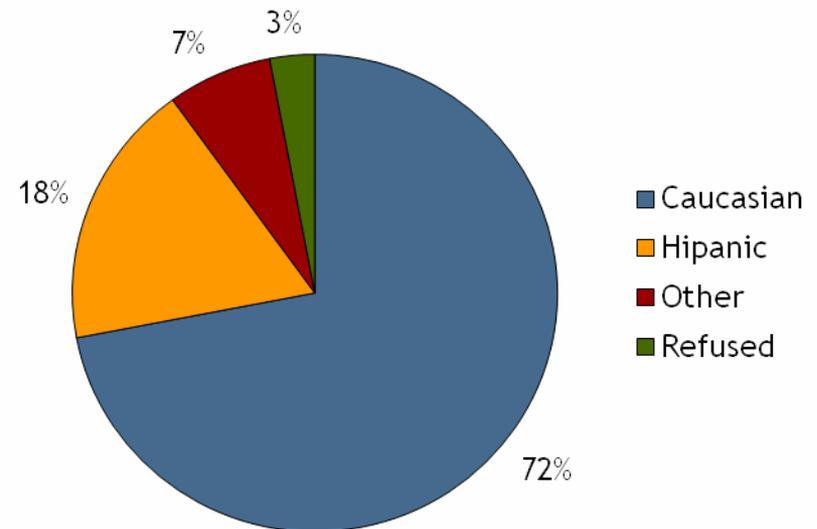
### Ethnicity 2007

(n=400)



### Ethnicity 2008

(n=404)



S3. Do you live east or west of Ambaum Boulevard?

S4. We are looking to talk to a representative sample of City of Burien residents so will you please tell me your ethnic background?

S5. Gender



# Respondent Profile (continued)

- ❖ Respondents have lived in the City of Burien an average of 19 years.
- ❖ The median age of respondents is 45 years old.

Years in Burien		
	2007 (n=400)	2008 (n=404)
Less than 12 months	3%	1%
1-5 years	25%	21%
6-9 years	16%	16%
10-20 years	236%	27%
21-30 years	11%	14%
31-40 years	7%	7%
41-50 years	10%	9%
51 or more years	5%	5%

Age		
	2007 (n=400)	2008 (n=404)
18 to 35	10%	10%
26 to 35	17%	17%
36 to 45	21%	22%
46 to 55	19%	19%
56 to 65	12%	12%
Over 65	17%	17%
Refused	4%	2%

S2. How many years have you lived in Burien?

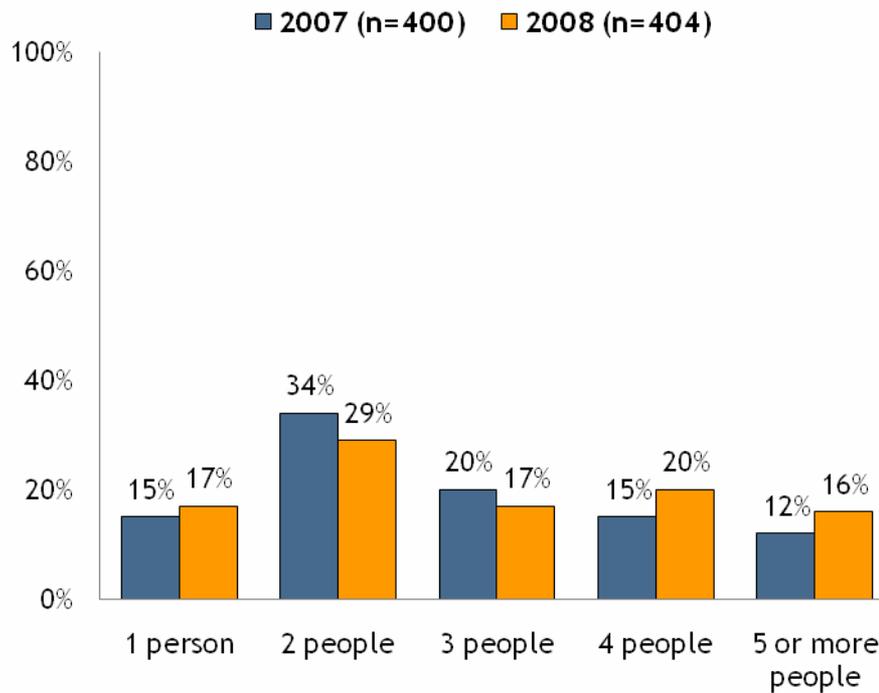
D3. Which of the following ranges best describes your age?



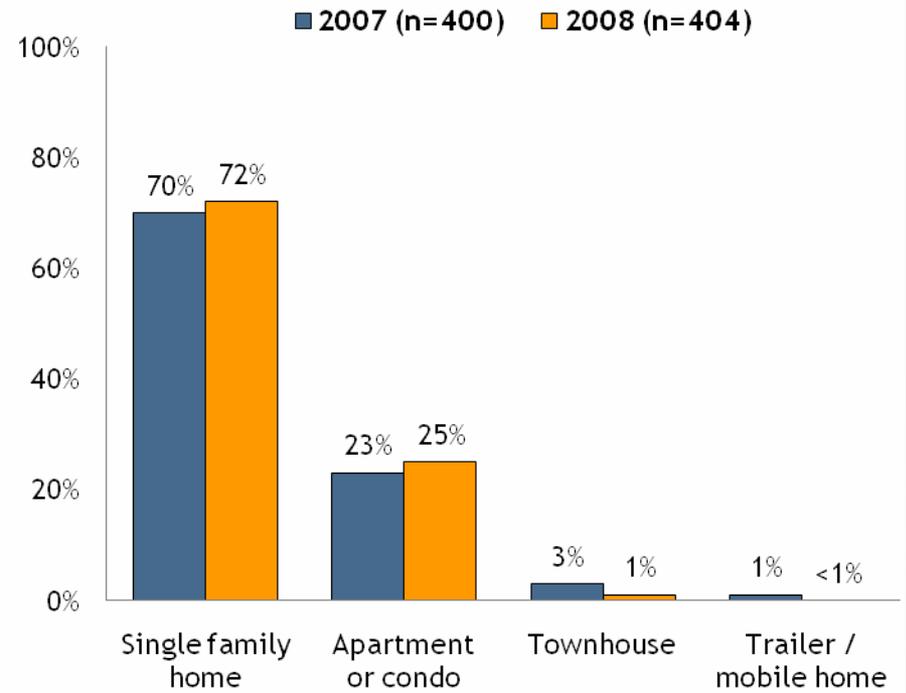
# Respondent Profile (continued)

- ❖ The average respondent household contains 3 individuals.
- ❖ Over two thirds (72%) of respondents live in a single family home.

### # of People in Households



### Type of Household



D1. Including yourself, how many people live in your household?  
D2. What kind of home do you live in?



# Respondent Profile (continued)

- ❖ One third (33%) of respondents currently don't work. Of those working, the majority (62%) work in Seattle or Burien.
- ❖ The majority of respondents (56%) do not have a college degree.

Work Location		
	2007 (n=280)	2008 (n=271)
Seattle	29%	37%
Burien	25%	25%
SeaTac	6%	7%
Tukwila	5%	4%
Bellevue	5%	2%
Renton	4%	3%
Kent	4%	5%
Tacoma	3%	<1%
Other	11%	13%

Education Level		
	2007 (n=400)	2008 (n=404)
High School or Less, GED	32%	30%
Some College, Trade	24%	26%
College Degree (4 year)	25%	26%
Graduate Degree(s)	8%	7%
Post Graduate Degree(s)	4%	8%

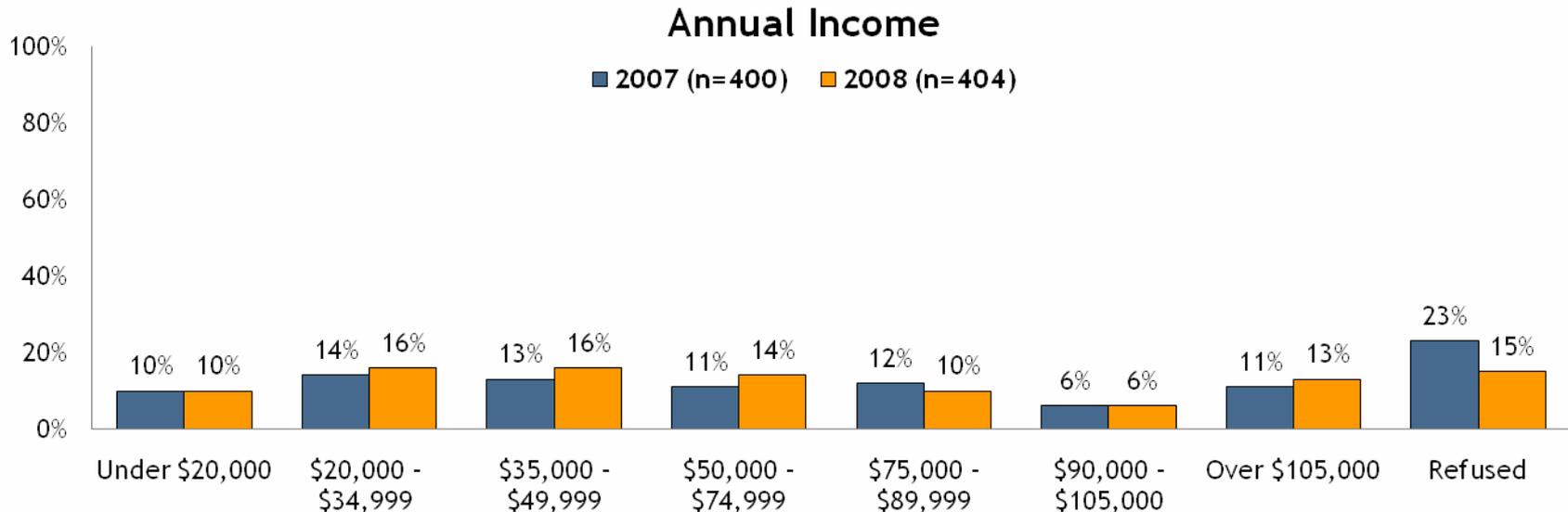
D4. What city do you work in?

D5. What is the highest level of education you have received?



# Respondent Profile (continued)

- ❖ The median annual income of respondents is \$50K.
- ❖ Three in five (62%) respondents voted in a city election in the last two years.
- ❖ The following respondents are significantly less likely to vote in a city election:
  - Respondents who have lived in Burien for less than 10 years
  - Respondents who are satisfied with the job the city is doing
  - Respondents 18-45 years old
  - Respondents with an annual income less than \$35K
  - Minorities



D6. Into which of the following categories does your annual household income fall?

D7. Have you voted in any city election in the last two years?