

Resources for Households Affected by COVID-19



If you are in King County and believe you were exposed to a confirmed case of COVID-19, contact the King County novel coronavirus call center: **(206) 477-3977**. The call center is open daily from 8 a.m.–7 p.m. There are staff who can provide help in multiple languages.

For general concerns and questions about COVID-19, please call the Washington State Novel Coronavirus Call Center at **(800) 525-0127**.



General Support Services

Crisis Connections provides general resource and referral services for residents of King County. Access their services website at **crisisconnections.org** or calling **2-1-1**. Or contact City of Burien Human Services at **humanservices@burienwa.gov**.



Health Care Services

Find health care information at **burienwa.gov/covidhealth**.



Food Support

Food Lifeline has significantly increased distribution to their partner food banks and meal programs to ensure food shortages do not occur.

Food Support for School Students: Highline Public Schools distributes free breakfast and lunch meals to students 18 years or younger at several schools. No forms or registration required. Learn more at **highlineschools.org/coronavirus**.

White Center Food Bank: The White Center Food Bank is offering free food support. Location: 10829 8th Ave SW, Seattle. Learn more: **(206) 762-2848** or **whitecenterfoodbank.org**.

Highline Area Food Bank: The Highline Area Food Bank is offering free food support. Location: Manhattan Community Hall, 18300 4th Avenue South, Burien. Learn more: **(206) 433-9900** or **highlineareafoodbank.org**.

Meals on Wheels: Meals on Wheels is still operating and delivering to homebound seniors in Burien. Learn more: **1-888-308-6325** or **soundgenerations.org/our-programs/food-security/meals-on-wheels**.



Housing

There are both Washington State and City of Burien renter protections in place. There are also programs that can provide rent assistance. Evictions are prohibited by Governor's order during the COVID-19 crisis. If you receive an eviction notice, please contact our Rental Housing Inspection Program Coordinator at **renting@burienwa.gov**. Learn more at **burienwa.gov/renting**.



Worker Support

Find resources for workers, including unemployment benefits and financial assistance at **burienwa.gov/workers**.

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Utilities

Seattle City Light (SCL) and Puget Sound Energy have both announced they will keep utility services on during the COVID-19 emergency. There may be other utility discount programs that can help. Learn more at burienwa.gov/utilityhelp.



Internet and Phone Services

Some internet and phone providers are offering free internet services. Contact your internet provider for more information. Learn more at burienwa.gov/utilityhelp.



Financial Assistance

The Washington State Department of Financial Institutions has developed a list of financial resources for Washington consumers impacted by COVID-19. Learn more at dfi.wa.gov/coronavirus/financial-resources.



Transportation

King County is updating their transportation options regularly to adapt to new directives from Public Health. Call **(206) 553-3000** or visit kingcounty.gov/depts/transportation/metro/travel-options/accessible/programs.



Immigration Information

Find resources for refugees and immigrants in multiple languages at burienwa.gov/community.



Learning from Home

For families with children, there are a number of free resources to help you keep your kids learning at home. Learn more at burienwa.gov/community, kcls.org, or highlineschools.org/coronavirus.



Avoiding Scams

Scam artists prey on people's fears. Be vigilant about protecting your finances and not share financial or other sensitive information with anyone who calls or emails you without previous contact from you. Be alert to people advertising products or services that claim it can treat or cure the disease. There is no specific antiviral treatment recommended for COVID-19 at this time. Any claims that a product or service can cure, kill, or destroy COVID-19 are probably false, and should be reported.

Learn more about financial scams: dfi.wa.gov/coronavirus/financial-resources.

Report scams and price gouging: atg.wa.gov/report-covid-19-scams-price-gouging.



I Want to Help!

Volunteer: United Way of King County is coordinating volunteer efforts. Learn more at uwkc.org/volunteer.

Donate: King County Regional Donations Connector is coordinating donations. Learn more at kingcounty.gov/emergency/donate.

New resources and support services are being organized daily. For the most up-to-date information, go to: burienwa.gov/community.

Disclaimer: This information is current as of **March 27, 2020**. Please look online for the most current information.